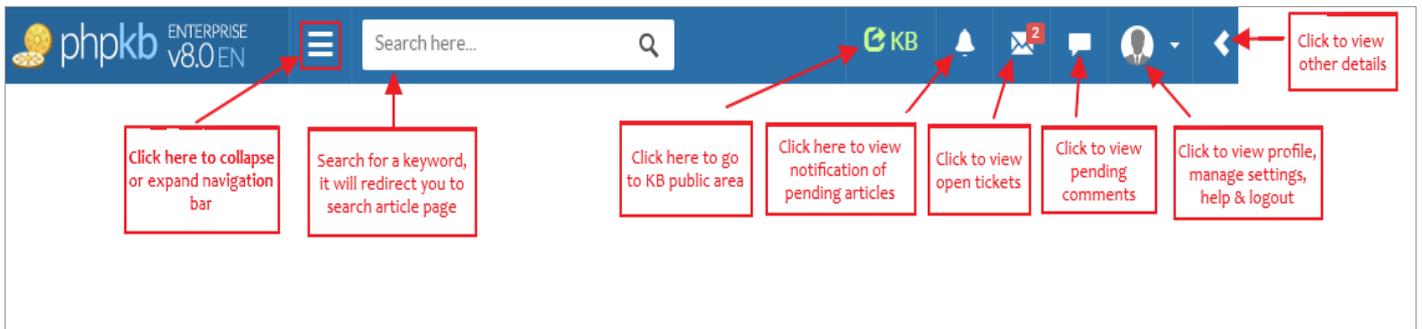


Admin Control Panel Interface

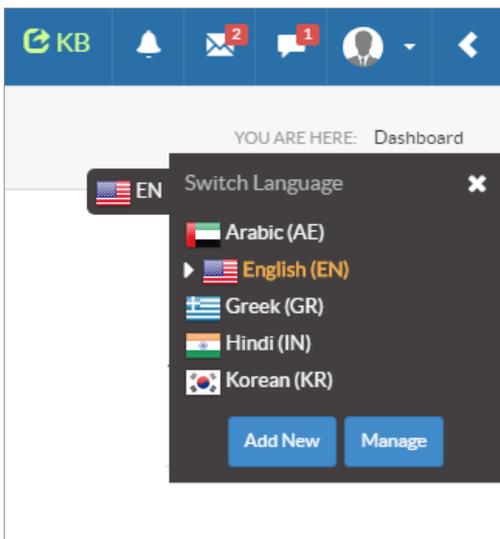
PHPKB knowledge base has easy to use, highly interactive graphical user interface with demotic and innate interface elements. The use of AJAX makes the application faster or more responsive as sections of pages can also be reloaded individually which reduces the bandwidth usage and load time. The PHPKB interface is divided into three parts:

Header Section - PHPKB Header section include admin user details and shortcut links. The header section is displayed on every screen as shown below:



Language Drop-down Menu (only in Multi-language edition) - PHPKB knowledge base software provides you with the facility to create categories, articles, news, glossary items in languages of your choice. PHPKB supports multiple languages including the ability to create and edit language files, create language translators, assign language translators etc. The multi-language version comes with default English language file that cannot be deleted.

However, you can click the language displayed at the right side of admin area to change the language accordingly from the language drop-down menu. You can also add a new language or manage the existing language files. For more details refer [Manage Language Files](#) article.



Navigation Bar - With left side navigation panel you can create, configure and manage your knowledge base. Description for each sub option of navigation panel is added to express its functionality. Navigation panel contains links to Articles, Categories, Admin Dashboard, Comments, Tickets, Glossary, News, Users, Groups, Statistics and Tools.

 Dashboard	
 Categories	▼
 Articles	▼
 Comments	▼
 Tickets	▼
 Glossary	▼

Dashboard: When you log in to the knowledge base, the screen displayed is the admin dashboard which presents and organizes your daily usage information in an easy to read way.

Categories: Categories are used to structure knowledge base into easily manageable portions. In PHPKB knowledge base, categories are represented in tree based structure. You can perform various actions like add, edit and delete categories in this section.

Articles: These are the content of knowledge base. Articles can be your frequently asked questions, white papers, user manuals, or troubleshooting information. You can create articles, manage articles, saved drafts, templates, trash box, subscribers or custom fields in this section.

Comments: You can click here to manage the comments submitted by the users.

Tickets: Questions submitted by the users in front-end are displayed as tickets in the admin area. Admin users can reply to these tickets and publish them as an article in the knowledge base.

Glossary: Click here to create and manage glossary of frequently used terms. Glossary terms are highlighted where they appear in the article content

 News	▼
 Languages	▼
 Users	▼
 Groups	▼
 Statistics	▼
 Tools	▼

in front-end and appropriate description is shown on mouse over.

News: You can add and manage news of your enterprise in this section. Users can read the news in front-end or you can hide the visibility.

Languages: With the multi-language edition of the software, you can add or manage different languages in this section. This feature is not available in the non-ML edition of the software.

Group: User groups can be associated with protected categories only so that front-end members of a particular user group can access the content under those categories. User groups can be created edited or deleted under this section.

Statistics: You can view the graphical or donut chart representation of knowledge base components such as articles, categories, users, search keywords, article traffic & failed login attempts in this section.

Tools: Under tools navigation tab, you can configure your knowledge base settings, generate sitemaps, optimize and backup of your database.

Users: Different level of users can be added, managed or searched in this section.

Other Details - You have the access to view user details, login history, your favorites and product details. You can click this to expand or collapse the right side panel. See above figure in the header section.

USER DETAILS	LOGIN HISTORY (10)	MY FAVORITES	SERVER DETAILS
<p>Name: Gurjeet Kaur Username: gurjeet Level: Writer Email: gurjeet@knowledgebase-script.com User Since:</p> <p>USER GROUPS</p> <p>1) User Guide Writers</p>	<p>Jul 14, 2017 at 4:03 AM from IP location 122.173.28.53</p> <p>Jun 24, 2017 at 8:53 AM from IP location 122.160.12.91</p> <p>May 6, 2017 at 3:13 AM from IP location 122.160.12.91</p> <p>Apr 11, 2017 at 4:30 AM from IP location 122.160.12.91</p> <p>Apr 11, 2017 at 12:48 AM from IP location 122.160.12.91</p> <p>Mar 16, 2017 at 3:19 AM from IP location 122.160.12.91</p>	<p>Paste Images from Clipboard into WYSIWYG Article Editor added on Jul 14, 2017</p> <p>How to motivate people to contribute to a Knowledge Sharing System? added on Jul 14, 2017</p> <p>Article Links - Adding a link to an article in the knowledge base added on Jul 14, 2017</p> <p>Permissions & Rights assigned to various Admin User Levels added on Jul 14, 2017</p> <p>Manage Favorites</p>	<p>PHP Version: 5.6.20 MySQL Server Version:</p> <p>ABOUT SOFTWARE</p> <p>PHPKB 8.0 Standard Edition Database Type: MySQL Release: 20150130-R1</p>

- User Details:** It displays name, username, level and email-address of the user along with the date when user get started working with the software and groups he/she is associated with.
- Login History:** It consists of a list that shows the details of last login attempts with date, time and IP location of the system used by the user.
- My Favorites:** It displays a list of your favorite articles which you have marked as favorites in KB front-end area. Click the article link to view article in front-end. You can click **Manage Favorites** button to remove the article from the favorites list. It will redirect you to 'My Favorites' page in front-end area (See figure below).

My Favorites

Click to remove from favorites

1. [Paste Images from Clipboard into WYSIWYG Article Editor](#)
Added to favorites on Fri, Jul 14th, 2017 at 4:29 AM
 We have added the most wanted feature in PHPKB 7.5, the ability to paste images directly from clipboard or drag & drop local images from your computer directly into the WYSIWYG article editor of PHPKB Knowledge Management Software. Have you... [Read More](#)
2. [How to motivate people to contribute to a Knowledge Sharing System?](#)
Added to favorites on Fri, Jul 14th, 2017 at 4:29 AM
 These seven practical tips show how to get people to willingly contribute to building your organization's fund of knowledge. These tips are very effective to encourage users to share knowledge with others using the knowledge sharing system. ... [Read More](#)
3. [Article Links - Adding a link to an article in the knowledge base](#)
Added to favorites on Fri, Jul 14th, 2017 at 4:29 AM
 Problem- When I try to enter a hyperlink in my article, the functionality works fine, but I have to know the URL to the article I want to link to, so I can manually enter the path in hyperlink. Is there any way I can browse existing articles using a... [Read More](#)

- Product Details:** This deals with the server details (PHP version and MYSQL server version) and other details of PHPKB software.

Workspace Area - PHPKB workspace is the area where you can manage, view or edit the contents or settings of your knowledge base. You will learn how to use admin control panel further in detail.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

