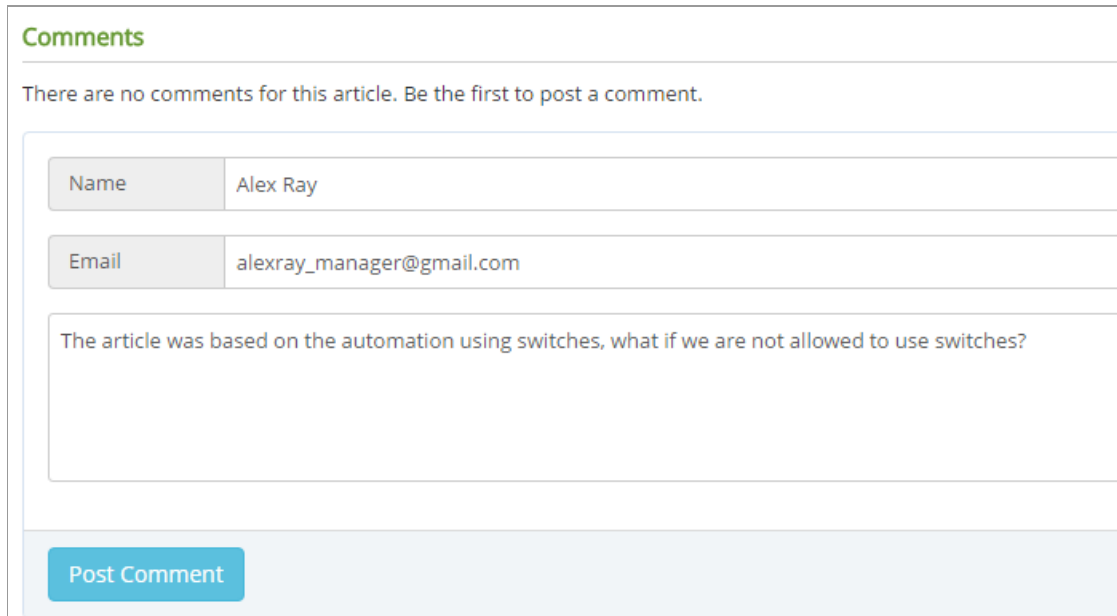


# How to add a comment?

Comments allow readers to give feedback on articles. A comment can be an opinion, a remark or an observation for the article. You can read comments in the public view, or if you have admin access you can also see them in admin area through "**Comments**" section of the left navigation bar.

## How to add a Comment:

The following screenshot shows user commenting on a knowledge base article.



The screenshot shows a comment form titled "Comments". At the top, it says "There are no comments for this article. Be the first to post a comment." Below this, there are two input fields: "Name" with the value "Alex Ray" and "Email" with the value "alexray\_manager@gmail.com". A text area contains the comment: "The article was based on the automation using switches, what if we are not allowed to use switches?". At the bottom, there is a blue "Post Comment" button.

In the front end, open the article you want to comment on. Type-in your comment as a plain text in the 'Comments' field. Click on "**Post Comment**" button.

Your comment may not appear immediately because the administrator may have chosen to manually approve the user comments (See [Manage Comment Settings](#)) before they become visible in front-end of the knowledge base. It will be visible once it is approved by either editor or superuser.

---

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

---

Online URL: <https://www.knowledgebase-script.com/kb/article/how-to-add-a-comment-89.html>